

Global Employment Guide for Manufacturing Companies





CONTENTS

Introduction	Page 3
Global recruiting and employment obstacles	Page 4
Repercussions of HR mistakes	Page 10
Flexible recruiting and hiring	Page 12
A proven solution for manufacturing expansion	Page 16

INTRODUCTION



Global manufacturing is at a tipping point.

Manufacturers are under pressure to not only maintain continuity, but also to adapt faster than ever before. The challenges are layered and they now include intensifying regulation, talent shortages, localized labor law complexities, and pressure to meet ESG commitments across jurisdictions. This isn't business as usual. It's a call to reimagine global operations with foresight, flexibility, and discipline.

In today's competitive talent market, manufacturing companies looking to grow internationally need to develop an HR strategy that's savvy enough to attract and retain the workers required to successfully expand into new geographies.

Sourcing the right people for the right market means navigating unfamiliar employment laws and compliance risks. Without knowledgeable HR resources on the ground to help, finding niche or technical talent abroad can be challenging.

This guide is based on our experience helping hundreds of companies like yours overcome recruiting and hiring challenges in nearly 190 countries. We'll share with you:

- Obstacles to recruiting and hiring in foreign countries
- Repercussions of hiring mistakes
- A flexible, scalable solution for global recruiting, HR, and payroll

The roadblocks to expansion

There are three major hurdles manufacturing companies typically face when recruiting and hiring in foreign countries:

- They don't have a legal entity in the country that can hire employees directly, and they don't want (or don't have time) to set one up.
- They lack the local HR resources to find skilled people for the job.
- They're missing the HR expertise to ensure you comply.



No pipeline, no entity, no expansion

Whether this is your 17th international expansion or your first, by this stage of planning you know that in order to directly and legally hire employees abroad, you'll need a registered business entity. Without one, you can't expand — but establishing an entity is a huge hurdle.

Setting one up can take months or even a year, and that doesn't include recruiting, hiring, or onboarding new employees. Legal and tax advisory fees can run into the tens of thousands of dollars. That's before you add the cost of local real estate, banking, and resident director costs, which many countries require.

For manufacturers who need to expand internationally in order to grow, that time and money are often better spent on research, development, and market-disruption activities that attract business, or on transforming your operations via digitization in order to be more competitive, than on tedious administrative activities like entity establishment.

Local recruiting, hiring and payroll complexity

Besides the complicated logistics of entity establishment, there are human resources challenges to recruiting and hiring internationally. Even if you've decided to invest in entity setup, you still have to find and onboard new workers and make sure you hire them in accordance with local labor laws, regulations, and customs. That's nearly impossible to do without in-country experts who can help ensure your organization remains compliant.

How do you find the right people and craft an attractive and competitive offer? Should you hire workers as independent contractors or full-time employees? Do they need fixed-term or indefinite contracts? There's no one-size-fits-all answer.

Developing a talent pipeline

Whether you need local salespeople who can leverage existing connections or engineers with the expertise to train additional staff, there are a number of reliable ways to build a pool of professionals who are, or might one day be, looking for a new job. Talk to recruiters or do your research online, and you'll notice the same strategies. Leverage employee referrals. Network at industry events. Continually invest in existing team members to develop their leadership abilities and reskill them to keep up with emerging technology like AI. Polish your reputation as a reputable employer.

Unfortunately, most of these things are difficult or impossible to do when your recruiting team doesn't live in the same geography, speak the same language, understand the customs, or know the laws where you need to hire. Using online resources like social media or outsourcing recruiting are among the few recruitment strategies you can employ from abroad, but they stop short of helping you hire and onboard international workers.

OBSTACLES

A shifting landscape

The most attractive locations for expansion often present the most complex operational challenges. These markets offer massive consumer bases, competitive costs, skilled talent, and strategic positioning. However, regulations in these regions are evolving rapidly, creating compliance burdens that require specialized attention.

Organizations face five key challenges in these markets:

- Growing compliance costs
- Changing labor laws with limited transition periods
- Noncompliance violations that can halt business operations
- Financial penalties that can reach millions of dollars
- Reputational exposure from compliance failure

Operating in these markets can be difficult, but instead of avoiding them, successful organizations rely on the expertise of global workforce enablement partners with knowledge of compliance matters and cultural norms in specific markets.

Choosing the right kind of worker

You may need to hire full-time employees, independent contractors, or a mix of the two. Knowing which is the right fit and, even more importantly, how to properly classify and compensate them is critical. Although the laws governing employee classification vary from country to country, they generally have strict parameters and steep consequences for mistakes. For example, if you hire a salesperson as an independent contractor in a test market, but they meet any of the following criteria, the local government may consider them a full-time employee, putting you at risk of fines, jail time, or even a complete shutdown.

1 They are paid for time worked rather than per project.

They use your tools or resources to complete a job.

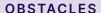
They only provide services to your company, and do so for an extended period of time.

4 You manage their day-to-day work.

If you hire an engineer as a full-time employee, these criteria are to be expected from your work arrangement. You'll also be responsible for withholding all of the taxes required by the local government and providing benefits like vacation time and retirement plans that are government mandated, culturally expected, or both.

In a tight labor market, offering a full-time position complete with perks and benefits can become a competitive advantage that signals you're serious about your candidate and plan to invest in their career long term.







Contract considerations

Another consideration is what type of contract to offer new workers. A fixed-term contract, also referred to as a limited-term contract, usually falls within the one- to three-year range and is better suited to a project with a fixed end date than an expansion. Many governments stipulate how and when to use a fixed-term contract vs. an indefinite-term contract, and you risk noncompliance if you don't follow the nuanced requirements precisely.

An indefinite contract is exactly that — a contract without a defined end date. For organizations that are committed to long-term growth or want to maintain flexibility, hiring workers on indefinite contracts is a better bet. The regulations for indefinite contracts vary from place to place, but generally address four general topics:

- Wages and benefits
- Leave policies
- Probation and disciplinary processes
- Dismissal and termination

Intellectual property terms

If you're hiring engineers or another role where their work is likely to include creating intellectual property, it's important to understand who owns what according to local law and what specific language must be included in the contract to ensure your company IP is protected. Considerations include the definition of IP, which can differ from country to country, as well as what constitutes copyrights, trademarks, patents, and trade secrets. In Germany, there are laws that "prohibit assignment of an author's copyrights and/or moral rights in a work either entirely or prohibit such rights from vesting initially in the employer."²

Gaining a competitive advantage

An attractive hiring package is an important part of an HR strategy. Working with a global recruitment agency can help you understand what's considered a must-have benefit vs. a nice-to-have perk and can ensure your offer is in line with local expectations. Some benefits may surprise you.

1 Pay raises

In some countries, employee raises aren't just at the discretion of the employer; both unions and the government may define how often and by how much wages are to be increased. That's the case if you're planning on hiring workers in Brazil, Germany, Malaysia, or Turkey, for example.⁴

2 Extra pay

Many countries, including Mexico and India, require a 13thmonth salary installment that's usually equivalent to a month's pay. It may be a one-time payment, a holiday bonus, or be spread across the year in multiple payments. In other places, an annual bonus is optional but customary, especially in certain industries. In the US and the UK, an end-of-year bonus isn't mandatory, but can sweeten the deal.⁵

3 Gender equity

There are laws governing pay equity among genders in several locations. Employers in France must report on pay gaps and the actions taken to address them; they receive an "equal pay rating" that could result in a financial penalty if corrective measures aren't met.⁶

Five countries with shifting regulations

Germany now has stricter co-determination laws that are increasing oversight around foreign-owned industrial operations, forcing manufacturers to engage more transparently with labor councils.

Brazil has updated its health and safety framework and now requires enhanced psychosocial risk assessments across manufacturing environments — highlighting the expanding scope of employer liability.

Vietnam continues to attract foreign direct investment (FDI) in electronics and industrial goods, but newly implemented labor classifications and benefit contribution rules are slowing hiring cycles and increasing compliance friction.

India has consolidated its labor codes, and though this was designed to streamline processes, it has created fresh challenges as states implement their own variations.

The UAE has Emiratization targets that are shifting workforce composition requirements for the private sector, with penalties for those who are not compliant.

³ https://www.sixthtone.com/news/1012053

^{4,5 &}lt;a href="https://www.shrm.org/resourcesandtools/hr-topics/compensation/pages/globalpay.aspx?-ga=2.39178912.2070953839.1591647367-811033302.1591647367">https://www.shrm.org/resourcesandtools/hr-topics/compensation/pages/globalpay.aspx?-ga=2.39178912.2070953839.1591647367-811033302.1591647367

⁶ https://www.lexology.com/library/detail.aspx?g=4e94a635-c767-468c-b54f-6461f3461a9e

How HR mistakes can jeopardize expansion plans

Expanding into new markets requires finding and onboarding the right people in the countries that are critical to your growth. But employing workers in a geography where you're unfamiliar with the labor laws, customs, and language increases the likelihood of error. And mistakes often come with penalties.

For example, UK law automatically converts employees on fixed-term contracts to full-time status after four years of work, meaning that you'll likely owe the employee additional benefits and they'll become entitled to different protections than independent contractors. 9 In some countries, you can be fined if you misclassify an employee, and you may also owe unpaid wages, taxes and/ or benefits, plus you risk having your business license revoked and having to cease all business operations. In France, you can even end up in jail. 10 Given these serious legal and financial repercussions, you can't afford to make an HR or payroll mistake.

Here's a small sampling of legal requirements and court rulings related to hiring or payroll mistakes.

The amount a funeral home in Canada paid, equal to nine years of compensation, for dismissing an employee in the first year of a 10-year contract.

Source

\$1.3 million CAD \$43 million USD

A US federal court found Holland Services liable for \$43 million USD in back wages and damages resulting from worker misclassification and failure to pay overtime.

Source

\$530 million USD

This is the jaw-dropping amount Nike may owe after misclassifying workers across the US, UK, Belgium, and the Netherlands.

Source

Al and HR

Like many other industries, recruiting and HR have started to explore the use of artificial intelligence.

Some applications, like ChatSG from Safeguard Global, help HR teams navigate information about hiring laws from countries around the world.¹¹

Other uses of AI, such as identifying and screening job candidates, raise questions about discrimination and privacy, among other concerns. As a result, governments the world over are looking at how to regulate this new technology. If you're hiring in Germany or in any other European Union member country, for example, you need to be aware of the AI Act. This legislation limits how AI can be used, placing the simple task of CV-scanning into the high-risk category.¹² European companies who violate the law could face penalties of up to €30 million EUR, with fines going even higher for large global organizations.¹³



 $^{11\,\}underline{https://www.safeguardglobal.com/resources/featuredcontent/ai-meets-eor-introducing-chatsg}$

^{12 &}lt;u>https://artificialintelligenceact.eu/</u>

How to recruit and hire workers internationally so you can grow

So, how can you recruit and add the talent you need around the world when you don't have local entities or HR resources on the ground to ensure you're making culturally appropriate offers that are also in full legal compliance?

A global workforce solutions partner

They can do everything in the HR life cycle, from recruiting and hiring to onboarding, payroll, and vacation tracking. They'll hire workers on your behalf and assume responsibility for employment and payroll compliance. Think of them as your in-country HR support team and the face of your company; they speak the workers' language and possess the cultural knowhow to negotiate a competitive offer. Oftentimes hiring and onboarding new international workers can be completed in as little as two weeks. You, in turn, manage your employees' day-to-day workflow and responsibilities.

A global workforce solutions partner carries you through the entire HR life cycle

SUPPORTS

in-country workers' ongoing HR needs

RECRUITS

and hires from a wider talent pool

ONBOARDS

local employees with compliant contracts

PAYS

salary and taxes and administers benefits

Strategies to address the labor shortage

Inflation, supply chain bottlenecks and backlogs, cyberattacks. There are plenty of issues plaguing the manufacturing sector right now, with the global labor shortfall at the top of the list. Positions that remain unfilled, whether from a lack of qualified candidates or job churn, reduce both operational efficiency and profit margins. According to Deloitte's 2023 Manufacturing Industry Outlook, there are several talent management strategies organizations should implement to attract and retain skilled talent. Source

1 Wage increases

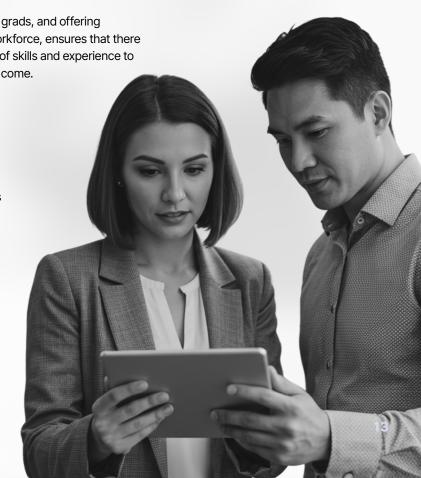
With challenges from tech startups, warehousing operations, and retail, manufacturing isn't the only gig in town. Maintaining competitive salaries is a must.

2 Upskilling and reskilling

Training new workers like recent college grads, and offering continuing education for your current workforce, ensures that there will be enough people with the right mix of skills and experience to keep your operation thriving for years to come.

3 Flexible work schedules

Few people expect, or want, to go to an office from 9–5, five days a week. This is especially true for younger workers. Organizations who ignore the massive cultural shift to hybrid work arrangements do so at the risk of losing out on more and more candidates.



Why you need local HR expertise

A global workforce solutions partner can provide you with invaluable local HR guidance as well as hire international workers on your behalf. The latter service, called an employer of record (EOR), or sometimes referred to as a global professional employer organization (PEO), helps companies grow internationally without having to take on the delays, cost, and risk of forming an entity because your partner has already established one locally. The EOR acts as an in-country extension of your HR team, so you don't have to spend precious time wading through local labor laws or hiring customs as you work to secure top talent. An on-the-ground HR team is especially valuable when it comes to four key areas.

Compliance

An EOR will ensure that foreign workers are hired, onboarded and paid in accordance with all local labor and tax laws, handling all the questions so you don't have to worry.

- Do worker contracts correctly include everything that's required by the local authorities?
- What benefits are workers entitled to?
- Are the appropriate federal, provincial, and/or local taxes withheld from workers'
 paychecks? In addition to income tax, there are taxes for social costs; entitlements like
 healthcare, pension and disability, and unemployment may need to be withheld.



Worker satisfaction

In addition to giving your business regulatory guidance, in-country HR partners also improve worker satisfaction by serving as the local face of your business. This helps workers feel like they're a part of your team with benefits, perks, and tools that are comparable to what employees receive in your home country. New international team members are assured there's someone protecting their interests, because the local HR teams know firsthand what fair hiring, salaries, and benefits should look like.

Access to top talent

If you work with an organization that offers recruiting services, you are tapping into a larger talent pool than you'd be able to identify on your own. Local recruiters are constantly connecting with active job seekers, including people with highly desirable skills like niche, technical, and hard-to-find expertise. Their network instantly becomes yours, and their reputation reassures local candidates that you're a worthwhile company to work for.

Entity setup

Over time, as business opportunities grow, you might decide it's worth the investment to set up your own entity. Thanks to the flexibility of an EOR, you can easily transfer outsourced workers to your own entity and hire them directly. Additionally, some global workforce solutions partners will also usher you through the process of entity establishment, taking care of all the logistics on your behalf and navigating laws, regulations, and red tape with a fluent understanding of what's required.



CONCLUSION

Your partner for quick, compliant hiring in international markets

To meet your manufacturing company's goals for growth, secure top talent, and remain competitive, you need to be able to recruit, hire, and onboard quickly, and you need to be able to do that again and again in any country where you spot new opportunities.

Safeguard Global has been tackling complex HR challenges for manufacturing companies like yours for over a decade. We have local HR and payroll teams as well as international networks of pre-qualified candidates around the world, so we are able to support your recruiting and hiring in nearly 190 countries. We've seen firsthand all the ways a company can benefit from outsourcing local hiring and HR in order to focus on the strategic initiatives that will help your company succeed.

Our global solutions advisors can assess your international HR needs and propose a solution that helps you grow your business around the globe.

Contact us today to get started.



safeguardglobal.com

Safeguard Global enables global expansion without the risk. As a pioneer in global workforce enablement and Employer of Record (EOR) services, Safeguard Global helps organizations quickly and compliantly recruit, hire, pay, and manage teams in nearly 190 countries, without establishing legal entities. The company's technology platform is backed by over 400 experts working in 70+ countries who deliver human support when it matters most. With a breadth of global workforce solutions that also includes HR, benefits, accounting, legal, visa and immigration, and tax services, Safeguard Global guides customers with the expertise and support they need to scale faster and hire compliantly around the globe — wherever they are in their expansion cycle. At Safeguard Global, borders become bridges.

The information provided in this content is for general information purposes only, may not be updated in real time, and does not constitute legal advice. Please consult with your legal and other advisors to discuss your particular needs and circumstances.